1	BEFORE THE						
2	ILLINOIS COMMERCE COMMISSION						
	IN THE MATTER OF:						
3	MICHAEL KREITH )						
4	) No. 14 0097						
5	v ) No. 14-0087 )						
6	PEOPLES GAS LIGHT AND COKE ) COMPANY )						
7	Complaint as to trespassing )						
8	and stealing property in ) Chicago, Illinois. )						
9							
10	Chicago, Illinois October 29, 2014						
11	OCCODET 25, 2011						
12	Met pursuant to notice at 10:00 a.m.						
13							
14	BEFORE:						
15	MR. JOHN T. RILEY, Administrative Law Judge.						
16	APPEARANCES:						
17	MR. MICHAEL KREITH 10550 South Homan Avenue Chicago, Illinois 60655						
18							
19	appeared pro se;						
20							
21							
22							

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1 APPEARANCES: (Cont'd.)
 2
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 3
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         appeared for Respondent;
 5
 6
 7
       MR. JOHN C. FEELEY
       160 North LaSalle Street
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       Chicago, Illinois 60601
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         appeared for Commission Staff.
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18 SULLIVAN REPORTING COMPANY, by
   Teresann B. Giorgi, CSR
19 084-000977
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- 1 JUDGE RILEY: Pursuant to the direction of
- 2 the Illinois Commerce Commission, I call
- 3 Docket 14-0087. This is a complaint by Michael
- 4 Kreith versus Peoples Gas Light and Coke Company.
- 5 And, Mr. Kreith, you are proceeding
- 6 today without counsel, is that correct?
- 7 MR. KREITH: Yes.
- 8 JUDGE RILEY: Mr. Padron, you are here on behalf
- 9 of Peoples Gas?
- 10 MR. PADRON: Correct.
- 11 JUDGE RILEY: And would you enter an appearance
- 12 for the record, please.
- MR. PADRON: Paul Padron, P-a-d-r-o-n, for
- 14 Peoples Gas. My address is 2000 South Batavia
- 15 Avenue, 2nd Floor, Geneva, Illinois 60134. My phone
- 16 number is 630-262-7490.
- 17 JUDGE RILEY: Thank you.
- And, Mr. Feeley?
- 19 MR. FEELEY: Sure.
- John Feeley, Office of General
- 21 Counsel, representing Staff of the Illinois Commerce
- 22 Commission. Address is 160 North LaSalle Street,

- 1 Suite C-800, Chicago, Illinois 60601.
- JUDGE RILEY: Thank you.
- And, Mr. Kreith, I'm going to put the
- 4 ball in your court and let you lead off.
- 5 (Witness sworn.)
- 6 JUDGE RILEY: Please continue.
- 7 MR. KREITH: I have my documents. Would I
- 8 present them now?
- 9 JUDGE RILEY: Yes.
- 10 MR. KREITH: (Tendering.)
- 11 JUDGE RILEY: Thank you.
- MR. KREITH: Well, basically, according to
- 13 Exhibit No. 1, Peoples Gas is billing me for
- 14 approximately 1700 therms of unmetered gas and I
- 15 would just like to know how you determined that.
- 16 JUDGE RILEY: Well, that's going to entail
- 17 calling a -- calling someone as an adverse witness.
- 18 Mr. Padron, is that going to be part
- 19 of your case in chief?
- 20 MR. PADRON: Yes, it will be.
- JUDGE RILEY: Did you have anything further?
- MR. KREITH: Well, yeah, because they're trying

- 1 to use an actual meter reading compared to the ERT
- 2 and those numbers aren't matching up, they're not
- 3 synchronized. And I want to know how they
- 4 determined I used 1700 of unmetered gas.
- 5 JUDGE RILEY: Okay. Did you have any questions
- 6 with regard to the meter testing that was done?
- 7 MR. KREITH: Absolutely not. It seems like it's
- 8 working fine. There was no problems with that.
- 9 JUDGE RILEY: And is this pretty much the sum
- 10 and substance of your case?
- 11 MR. KREITH: Yes.
- 12 JUDGE RILEY: Just simply the --
- 13 MR. KREITH: Yeah, because they are not
- 14 synchronized.
- 15 If you look at Exhibit No. 2, on
- 16 6-14-2012 the meter was reading -- actual meter
- 17 reading was 9843 and back on 11-8 of 2012, it's
- 18 reading 8744. It's already off a thousand therms.
- So if you're going to compare apples
- 20 to apples and you're going to try to charge me the
- 21 ERT to the actual meter readings, they need to be
- 22 synchronized. So I don't understand how it could

- 1 already be off a thousand and then they're going to
- 2 try to bill me 1,014 compared to my ERT reading.
- 3 JUDGE RILEY: Well, I'm not clear as to what
- 4 the -- how it's off.
- 5 MR. KREITH: Well, if you see --
- 6 MR. PADRON: We'll stipulate to the fact that
- 7 it's off, Judge.
- 8 MR. KREITH: So from your records you were
- 9 trying to charge me, I think, from 9315, the ERT
- 10 reading, on Exhibit No. 3, 10-9-23 (sic), the meter
- 11 was reading 9274.
- JUDGE RILEY: Where are you looking now?
- 13 MR. KREITH: Right on the top of Exhibit
- 14 No. 3A.
- 15 So you've got 10-9-2013, it was
- 16 reading 9274. And then the next reading when you
- 17 pulled the meter, it's reading 1,014. So that's
- 18 what you're trying to charge me, that difference.
- 19 And you're comparing an ERT reading to an actual
- 20 reading.
- 21 JUDGE RILEY: Wasn't it my understanding then
- 22 that the meter was not working at all or that the

- 1 meter wasn't there or --
- 2 MR. KREITH: I don't know. That's what I don't
- 3 understand. How can they compare the ERT to the
- 4 actual reading. They should be synchronized. They
- 5 need to be.
- 6 MR. PADRON: Judge, maybe if I proceed with my
- 7 case in chief I can explain the difference with the
- 8 ERT reading and the actual index reading on the
- 9 meter.
- 10 JUDGE RILEY: I just want to make sure that
- 11 Mr. Kreith understands.
- Does that complete your case -- is
- 13 this the issue?
- 14 MR. KREITH: Yeah, this is the issue.
- JUDGE RILEY: And this is what you need an
- 16 explanation of.
- 17 MR. KREITH: Yes.
- 18 MR. PADRON: And I'm happy to give that
- 19 explanation.
- 20 JUDGE RILEY: All right. Without foreclosing
- 21 your case in chief, then I'll turn it over to
- 22 Mr. Padron.

- 1 And you can call a witness and get an
- 2 explanation here.
- 3 MR. PADRON: Thank you, Judge.
- I guess we'll waive opening and I'll
- 5 call Eric Pryde.
- 6 (Witness sworn.)
- 7 ERIC PRYDE,
- 8 called as a witness herein, and after having been
- 9 first duly sworn, was examined and testified as
- 10 follows:
- 11 DIRECT EXAMINATION
- 12 BY
- 13 MR. PADRON:
- 14 Q Could you please state your name and spell
- 15 your last name.
- 16 A It's Eric Pryde, P-r-y-d-e.
- 17 Q And who is your current employer?
- 18 A Peoples Gas.
- 19 Q How long have you been with Peoples Gas?
- 20 A Going on 24 years.
- 21 Q And what's your current position with
- 22 Peoples Gas?

- 1 A Utility Specialist No. 1.
- 2 Q And, I'm sorry, how many years did you say
- 3 you were with Peoples?
- 4 A 24.
- 5 O 24.
- 6 And what do you do as a Utility
- 7 Specialist No. 1?
- 8 A Well, we change meters, we turn gas on, we
- 9 set new services for new customers and we check the
- 10 pressures and everything else.
- 11 Q So is it fair to say you're dealing with
- 12 meters then?
- 13 A All the time.
- 14 Q And has that been the primary thing that
- 15 you've done in the 24 years that you've been with
- 16 Peoples?
- 17 A Yes.
- 18 Q Okay. So is it fair to say that you're
- 19 familiar with the procedures and the practice that
- 20 Peoples follows when removing meters?
- 21 A Yes.
- Q Okay. Are you familiar with the meter

- 1 removal that occurred on November 13th of 2013, at
- 2 10550 South Homan in Chicago?
- 3 A Yes, I am.
- 4 MR. PADRON: Okay. I'm going to pass out what's
- 5 been marked as Exhibit A (tendering).
- 6 Q If you could take a quick look at that.
- 7 Do you know what that exhibit is?
- 8 A Yes, sir. That's our -- the sheet that we
- 9 have -- well, similar to the sheet to our Work
- 10 Orders.
- 11 Q Okay. So it's a Work Order.
- 12 Did you complete that Work Order?
- 13 A Yes, I did.
- 14 Q Okay. And was it completed as a result of
- 15 removing the meter at 10550 South Homan on
- 16 November 13th of 2013?
- 17 A Yes, sir.
- 18 O Okay. Was the service order created at the
- 19 time of the actual removal?
- 20 A Yes.
- 21 Q Okay. And is it the regular practice of
- 22 Peoples to complete these service orders at the time

- 1 of removal?
- 2 A Yes, it is.
- 3 Q And is the Service Order kept in the
- 4 regular course of business at Peoples Gas?
- 5 A I'm sure it is.
- 6 Q Okay. This is regularly what you complete
- 7 when you --
- 8 A Right. Yeah. Type in the reading, the
- 9 reading we have and we leave it securely through and
- 10 through.
- 11 MR. PADRON: Judge, I would like to offer into
- 12 evidence at this point Exhibit A.
- 13 JUDGE RILEY: Okay. I understand. We'll take
- 14 care of that when we've completed cross-examination
- 15 and everything and the rest of the case.
- 16 MR. PADRON: Okay.
- 17 JUDGE RILEY: Go ahead.
- 18 MR. PADRON: Q When you removed the meter on
- 19 November 13th of 2013, did you get an actual read on
- 20 the meter?
- 21 A Yes, I did.
- 22 Q Okay. What was the actual read?

- 1 A Well, was it 1014?
- 2 Q Yeah. It's on the exhibit, right? It's on
- 3 the service order?
- 4 A Yes, current read, 1014.
- 5 Q It's about in the middle to the right,
- 6 "current read."
- 7 Do you know what meter this was?
- 8 A If I remember correctly, it was a T1, if
- 9 I'm not mistaken, just a regular house --
- 10 Q Is that a diaphragm meter?
- 11 A Diaphragm meter. And single-family houses
- 12 have those.
- 13 Q Okay. So is that the common term,
- 14 "diaphragm meter," used by Peoples Gas for that type
- 15 of meter?
- 16 A Yes.
- 17 MR. PADRON: Okay. Nothing further.
- 18 JUDGE RILEY: Mr. Kreith, do you have any
- 19 questions for the witness?
- 20 MR. KREITH: I have nothing further.
- JUDGE RILEY: No cross?
- 22 MR. KREITH: No.

- 1 JUDGE RILEY: Thank you.
- MR. PADRON: Thank you, Mr. Pryde, you're all
- 3 set. You can go.
- 4 (Witness excused.)
- 5 MR. PADRON: The next witness is going to be
- 6 Anthony Blasgen.
- 7 (Witness sworn.)
- 8 JUDGE RILEY: Please proceed.
- 9 ANTHONY BLASGEN,
- 10 called as a witness herein, and after having been
- 11 first duly sworn, was examined and testified as
- 12 follows:
- 13 DIRECT EXAMINATION
- 14 BY
- 15 MR. PADRON:
- 16 Q Could you please state your name and spell
- 17 your name for the record.
- 18 A Anthony Blasgen, B-l-a-s-g-e-n.
- 19 Q And who are you employed with?
- 20 A Peoples Energy.
- 21 Q And how long have you been with Peoples?
- 22 A 27 years.

- 1 Q And what is your current position with
- 2 Peoples Gas?
- 3 A Field investigator.
- 4 Q Do you have an employee number?
- 5 A Yes, I do.
- 6 Q Do you know it?
- 7 A 14308.
- 8 Q Okay. And as a field investigator,
- 9 briefly, what are some of your duties?
- 10 A My duties are, I investigate gas thefts,
- 11 tampered meters, high occupant use and all different
- 12 kinds of investigations that lead to any kind of
- 13 meter trouble, meter problems, low usage.
- 14 Q Okay. So is it fair to say then you're out
- 15 in the field?
- 16 A Correct.
- 17 Q And has that always more or less been the
- 18 case in your 27 years at Peoples?
- 19 A Yes.
- 20 Q Okay. So is it fair to say then as an
- 21 investigator -- field investigator in your
- 22 experience, that you're familiar with the procedures

- 1 and the practice that Peoples follow when removing
- 2 meters?
- 3 A Correct.
- 4 Q Okay. Are you familiar with the meter
- 5 removal that occurred on November 13th, 2013, at
- 6 10550 South Homan in Chicago?
- 7 A Yes.
- 8 Q All right. I'm handing you what's going to
- 9 be marked as Exhibit B. It's a group exhibit. It's
- 10 got five photographs (tendering).
- 11 If you could take a quick look at
- 12 these five photographs.
- 13 A (Indicating.)
- 14 Q Are you familiar with these photographs?
- 15 A Yes.
- 16 Q And did you take these photographs?
- 17 A Yes.
- 18 Q Okay. Could you, one by one, tell us what
- 19 each photograph depicts.
- 20 A Okay. The one that's marked Exhibit B --
- 21 Q Page 1.
- 22 A -- Page 1.

- 1 Q It's in the bottom right-hand corner.
- 2 A Oh, okay. I got you. I didn't see the
- 3 little number.
- 4 This picture -- this first picture I
- 5 took upon arrival on the premise. This is how I
- 6 found the meter in this condition.
- 7 Q Let me stop you right there.
- 8 When you approached the meter and this
- 9 picture of the grill on its side and the trash
- 10 container, did you move anything?
- 11 A Not at this point.
- 12 Q Okay. So that's exactly how you found it
- 13 when you arrived --
- 14 A Right, as I'm walking up.
- 15 Q Okay. And this was at 10550 South Homan on
- 16 November 13th, 2013.
- 17 A That's correct.
- 18 O Okay. Proceed.
- 19 A Picture 2 is a picture that I took of our
- 20 meter. This is exactly how I found it. And this is
- 21 an overall picture of how we found our meter.
- 22 O Okay. And the black box that's to the left

- 1 of the meter, what is that?
- 2 A It's a large magnet.
- 3 Q Okay. When you approached the meter and
- 4 saw the magnet, is that how you found the meter --
- 5 I'm sorry -- is that how you found the magnet?
- 6 A Correct.
- 7 Q Okay. So when you took that picture, you
- 8 hadn't moved the magnet.
- 9 A No.
- 10 Q Okay. Move on to the next one.
- 11 A Okay. This is just another picture of our
- 12 overall of our meter and how I found the meter and
- 13 the black box next to it.
- 14 Q And that black box is the magnet.
- 15 A Correct.
- 16 Q Okay. How about the fourth page?
- 17 A Okay. This is just an overall picture of
- 18 the top of our ERT head, of our meter.
- 19 Q Okay. That's the meter at 10550 South
- 20 Homan Avenue?
- 21 A Right.
- 22 And Picture 5 is a top picture of our

- 1 ERT head and a picture of the magnet that was on the
- 2 ground showing the rust marks that was from the
- 3 bottom of the magnet onto the top of the ERT head.
- 4 O Okay. Now, with each one of these five
- 5 photographs, is it the regular practice of Peoples
- 6 to take photographs when there's a situation like
- 7 this arises?
- 8 A Correct.
- 9 Q Do all these photographs fairly and
- 10 accurately show the scene as it appeared at
- 11 10550 South Homan in Chicago on November 13th, 2013?
- 12 A That's correct.
- 13 MR. PADRON: Okay. I'd like to offer them into
- 14 evidence.
- 15 JUDGE RILEY: Again, I'll hold them in abeyance
- 16 until you complete your case.
- 17 MR. PADRON: That's fine.
- Nothing further of this witness.
- 19 JUDGE RILEY: Any questions, Mr. Kreith?
- MR. KREITH: Yes, I do.
- 21
- 22

- 1 CROSS-EXAMINATION
- 2 BY
- 3 MR. KREITH:
- 4 Q According to Photo No. 1, you really can't
- 5 see the magnet along the meter here.
- Is there a reason that you took that
- 7 type of angle?
- 8 A Yeah, that was my angle walking up. And
- 9 that was just an overall to show that there was
- 10 objects in front of our meter, blocking our meter
- 11 from the view from the street.
- 12 Q And you couldn't get a straight-on shot to
- 13 where you could see the magnet actually on the side
- 14 of the meter over there?
- 15 A At this point where I was standing, I
- 16 didn't take a picture -- that's my overall picture
- 17 that I took walking up to depict that there were
- 18 things blocking our meter from the view.
- 19 Q And you stated that that's where the -- in
- 20 Picture No. 2, that's where the magnet was and you
- 21 never moved that? Are you positive of that?
- 22 A When I took this picture, this is exactly

- 1 where I found the magnet, in this position.
- 2 Q Were there any other employees that may
- 3 have moved that magnet?
- 4 A No.
- 5 MR. KREITH: I have nothing further, your Honor.
- That's not where the magnet was.
- 7 JUDGE RILEY: All right. It's something for --
- 8 you can argue.
- 9 Anything further for the witness?
- 10 MR. PADRON: No.
- 11 JUDGE RILEY: All right. Mr. Blasgen, thank
- 12 you.
- 13 (Witness excused.)
- JUDGE RILEY: I guess my next question, does
- 15 either party have any issue with regard to the test
- 16 that Staff conducted?
- 17 MR. KREITH: I do not.
- 18 JUDGE RILEY: Mr. Kreith, you said you do not.
- 19 MR. KREITH: I do not.
- 20 MR. PADRON: No -- I mean, the only thing -- the
- 21 report speaks for itself.
- The only thing I was going to confirm

- 1 from Mr. Lounsberry, was that the -- from the test
- 2 that was conducted, the ERT was working and
- 3 functioning properly and that the meter itself was
- 4 working and functioning properly.
- JUDGE RILEY: Let's call Mr. Lounsberry.
- 6 MR. FEELEY: Eric, we're going to call you now.
- 7 (Witness sworn.)
- 8 JUDGE RILEY: Please proceed.
- 9 ERIC LOUNSBERRY,
- 10 called as a witness herein, and after having been
- 11 first duly sworn, was examined and testified as
- 12 follows:
- 13 DIRECT EXAMINATION
- 14 BY
- 15 MR. FEELEY:
- 16 Q Could you please state your full name for
- 17 the record and spell your last name.
- 18 A Eric Lounsberry, that's L-o-u-n-s, as in
- 19 Sam, -b-e-r-r-y.
- 20 Q Okay. Who is your employer and what is
- 21 your business address?
- 22 A I'm employed by the Illinois Commerce

- 1 Commission. My business address is 527 East Capitol
- 2 Avenue, Springfield, Illinois 62701.
- 3 Q And what is your position at the Illinois
- 4 Commerce Commission?
- 5 A I am a supervisor of the Gas Engineering
- 6 Section.
- 7 MR. FEELEY: Can I approach the Bench? I have
- 8 some documents.
- 9 JUDGE RILEY: All right.
- 10 MR. FEELEY: (Tendering.)
- 11 JUDGE RILEY: Thank you.
- 12 MR. FEELEY: Q Do you have in front of you a
- 13 three-page letter addressed to Mr. Michael Kreith,
- 14 dated September 16, 2014, signed by you, which has
- 15 been marked for identification as ICC Staff
- 16 Exhibit 1.0?
- 17 A Yes, I do.
- 18 Q Did you prepare ICC Staff Exhibit 1.0?
- 19 A Yes.
- 20 Q Do you have any corrections to make to ICC
- 21 Staff Exhibit 1.0?
- 22 A No.

- 1 Q Is the information contained in ICC
- 2 Staff Exhibit 1.0 true and correct to the best of
- 3 your knowledge?
- 4 A Yes.
- 5 MR. FEELEY: Your Honor, subject to
- 6 cross-examination, I move for admission into
- 7 evidence ICC Staff Exhibit 1.0.
- 8 JUDGE RILEY: Thank you.
- 9 I'll hold the ruling in abeyance until
- 10 we complete the testimony.
- 11 MR. FEELEY: Also, your Honor, even though I
- 12 gave you hard copies, I'd ask for leave just to file
- 13 this on e-Docket electronically.
- 14 JUDGE RILEY: Mr. Kreith, do you have any
- 15 objection?
- 16 MR. KREITH: No problem.
- 17 MR. FEELEY: Mr. Lounsberry is available for
- 18 cross-examination.
- 19 JUDGE RILEY: Okay. I'm going to start with
- 20 Mr. Kreith because he's the Complainant.
- Do you have any questions?
- 22 MR. KREITH: I have no questions for

- 1 Mr. Lounsberry.
- 2 JUDGE RILEY: All right. Mr. Padron?
- 3 MR. PADRON: Just quickly.
- 4 CROSS-EXAMINATION
- 5 BY
- 6 MR. PADRON:
- 7 Q I just want to confirm that when you
- 8 witnessed or refereed the test, it appears on
- 9 Page 2 of your report that you witnessed them -- the
- 10 second paragraph -- actually performing a test on
- 11 the ERT device on the meter to see if it was
- 12 functioning properly, is that correct?
- 13 A I had your computer shop personnel get an
- 14 ERT reading and then I had them run approximately
- 15 200 cubic feet of air through the ERT --
- 16 Q Okay.
- 17 A -- and had them get another reading to
- 18 verify that the ERT was showing the same volume of
- 19 usage as the mechanical index and they both showed
- 20 the same.
- 21 Q They showed the same.
- 22 A Yes.

- 1 Q So, in other words, the ERT and -- your
- 2 device and the meter were working and functioning
- 3 properly.
- 4 A Correct.
- 5 MR. PADRON: Nothing further.
- 6 JUDGE RILEY: Based on that, Mr. Kreith,
- 7 anything to follow up with?
- 8 MR. KREITH: No.
- 9 JUDGE RILEY: All right. No further questions
- 10 for Mr. Lounsberry?
- 11 MR. FEELEY: You're done, Eric.
- 12 JUDGE RILEY: Thank you, Mr. Lounsberry.
- 13 (Witness excused.)
- JUDGE RILEY: Mr. Padron, do you have anyone
- 15 else you would like to call?
- 16 MR. PADRON: I do. Mr. Tom Stonis.
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- 1 THOMAS STONIS,
- 2 called as a witness herein, was examined and
- 3 testified as follows:
- 4 DIRECT EXAMINATION
- 5 BY
- 6 MR. PADRON:
- 7 Q Could you please state and spell your name
- 8 for the record.
- 9 A Thomas Stonis, S-t-o-n-i-s.
- 10 Q And, Mr. Stonis, who are you currently
- 11 employed with?
- 12 A Peoples Gas.
- 13 Q And how long have you been with Peoples
- 14 Gas?
- 15 A Over 33 years.
- 16 Q And what is your current position with
- 17 Peoples?
- 18 A I'm a supervisor in the Measurement
- 19 Department, which is the meter testing and repair.
- 20 Q And how long have you been working in that
- 21 capacity?
- 22 A I've been a supervisor for 2 years, in the

- 1 Measurement Department for 12 and working in the
- 2 Meter Testing Repair Department for 28.
- 3 O Okay. So with 28 years of experience in
- 4 the Meter Testing Department, is it fair to say that
- 5 you're familiar with the mechanisms and the systems
- 6 that Peoples Gas uses to register or record gas
- 7 usage for their individual customers?
- 8 A Yes.
- 9 Q Okay. Are you also familiar with the
- 10 effect that magnets have on a meter's ability to
- 11 register the amount of gas being used by a customer?
- 12 A Yes.
- 13 Q Okay. I'm going to hand you what's been
- 14 marked as Exhibit C. It's a two-page diagram
- 15 (tendering). If you could take a quick look at
- 16 that.
- 17 Are you familiar with those two
- 18 diagrams?
- 19 A Yes, I am.
- 20 Q And could you briefly explain to us what is
- 21 on Page 1 of Exhibit C, what does it portray?
- 22 A Page 1 portrays the actual circuit board

- 1 that's inside the ERT.
- 2 Q And could you tell us what an ERT device
- 3 does?
- 4 That might be a tricky question.
- But, in general, what's its function?
- 6 A What's its function? Is to basically count
- 7 the gas going to the meter by a switch that opens
- 8 and closes.
- 9 Q Okay. So it keeps track of how much gas is
- 10 being used on a meter, is that correct?
- 11 A That's correct.
- 12 Q Does the ERT device also send out a signal?
- 13 A It transmits a signal that is read by
- 14 Company's vehicles when it's time to read it.
- 15 Q Okay. So the ERT device will keep track of
- 16 how much gas is going -- being consumed at the
- 17 meter.
- 18 A That's correct.
- 19 Q And then it will also emit a signal that
- 20 will be picked up by a Peoples Gas van and that
- 21 signal will essentially, for lack of a better term,
- 22 inform Peoples how much gas is being used at that

- 1 meter, is that correct?
- 2 A That's correct.
- 3 Q Okay. So if you could turn to the second
- 4 page of the exhibit, can you explain to us what that
- 5 diagram is.
- 6 A It's basically just a much closer overview
- 7 of what a reed switch is, what it looks like and how
- 8 it operates with a magnet.
- 9 Q And can you tell us what -- there's a
- 10 magnet in that photograph. What does that -- or how
- 11 does the magnet -- an outside magnet affect an ERT
- 12 device?
- 13 A Well, when working properly the magnet
- 14 causes the switch to go from the open position to
- 15 the closed position. An outside magnet would lock
- 16 it in that closed position and not allow it to
- 17 release.
- 18 Q All right. So let's go back to what you
- 19 said.
- 20 When it's working properly the
- 21 magnet -- a magnet will open and close the reed
- 22 switch, is that correct?

- 1 A The magnet will cause it to close. As the
- 2 magnet leaves the switch area, the switch will go
- 3 back to its open position.
- 4 Q All right. So let's focus on the first
- 5 page of Exhibit C.
- I take it the black rod that's on the
- 7 bottom, it says, The magnet that activates the
- 8 switch has dials turned.
- 9 Is that -- and there's an arrow
- 10 pointing to this -- to the rod in the middle of that
- 11 black rod. Is that the magnet that works properly
- 12 to open and close the reed switch?
- 13 A Yes, sir.
- 14 Q All right. And what happens when the reed
- 15 switch is opened and closed?
- 16 A The board picks that up as a count.
- 17 O And what's the "count?"
- 18 A Whatever is programmed -- it's a
- 19 measurement of gas that goes through there, the
- 20 units programmed.
- 21 Q So the units programmed -- so each time it
- 22 opens and closes it counts how much gas is going

- 1 through.
- 2 A That is correct.
- 3 Q Okay. So if you bring a large outside
- 4 magnet into the proximity of the ERT, you said that
- 5 it keeps the reed switch closed, is that correct?
- 6 A Depending upon the placement of the magnet,
- 7 it can either keep it closed or opened, but it will
- 8 not allow this little magnet to change the state.
- 9 It will lock it in whatever position the magnet
- 10 forces it.
- 11 Q So a large magnet will force the reed
- 12 switch to stay closed.
- 13 A Correct.
- 14 Q And if it stays closed, can the ERT device
- 15 keep count of how much gas is actually being used on
- 16 that meter?
- 17 A No, the ERT cannot.
- 18 O Is there another device on the meter that
- 19 also keeps track of the amount of gas that's used at
- 20 that address?
- 21 A Yes. It's a mechanical index.
- 22 Q Okay. The mechanical index -- where is the

- 1 mechanical index? Is it on the meter itself?
- 2 A It's on the meter itself.
- 3 Q Okay. And when a large magnet is brought
- 4 in the proximity of the mechanical index, does the
- 5 magnet affect that index's ability to register how
- 6 much gas is being used?
- 7 A No, it does not.
- 8 Q Okay. So then is it fair to say that if a
- 9 large outside magnet is keeping the reed switch
- 10 closed on the ERT device, that it won't read how
- 11 much gas is actually being used, but the index will
- 12 keep track of how much gas is actually being used?
- 13 A That's correct.
- 14 Q Real quick, just to be by the book, these
- 15 diagrams, are they reasonably accurate as to what
- 16 they portray?
- 17 A Yes, they are.
- 18 MR. PADRON: Okay. I would offer them into
- 19 evidence.
- 20 JUDGE RILEY: Again, I'll hold the ruling in
- 21 abeyance.
- Mr. Kreith, any questions for the

- 1 witness?
- 2 MR. KREITH: Yes, I do.
- 3 CROSS-EXAMINATION
- 4 BY
- 5 MR. KREITH:
- 6 Q You stated that the proximity of the magnet
- 7 is very important.
- Where would a magnet have to be to
- 9 affect the magnet in Exhibit C?
- 10 A Depends on the size of the magnet. If it's
- 11 a very powerful magnet causing such a strong
- 12 electromagnetic force, it could affect the switch
- 13 right next to the meter.
- 14 Q So laying on the ground it could affect the
- 15 mag- --
- 16 A If the magnet is large enough, yes.
- 17 Q According to Exhibit B, Picture No. 2, the
- 18 magnet laying against my house there, would that
- 19 affect the meter?
- 20 A I wouldn't know.
- 21 Q And then you stated also that the magnet
- 22 could force the ERT to be open all the time.

- 1 How would you know if it's open or
- 2 closed?
- 3 A You wouldn't.
- 4 MR. KREITH: I have no further questions, your
- 5 Honor.
- 6 EXAMINATION
- 7 BY
- 8 JUDGE RILEY:
- 9 O I'm a little bit confused on what the
- 10 effect the magnet is on the meter.
- 11 Can it compel it to stay open and/or
- 12 closed depending on its position?
- 13 A The magnet could draw the two filaments, as
- 14 you can see in Exhibit C, Page 2, it can draw it
- 15 together from that position. I don't have any
- 16 evidence, but if the magnet was placed on the
- 17 opposite side of that switch, it wouldn't allow the
- 18 magnet in the ERT itself to close. It would be
- 19 pulling it in a open position.
- 20 So more than likely, depending upon
- 21 where the magnet was placed, it's going to affect
- 22 the reed switch where it's not going to be able to

- 1 change its state. The "state" meaning whether it's
- 2 normally open or normally closed. The magnet is
- 3 going to prevent it from changing that state.
- 4 O I see.
- 5 So it just pretty much freezes the
- 6 reed switch in whatever position it's in.
- 7 A Exactly.
- 8 JUDGE RILEY: Nothing further.
- 9 Do you --
- 10 MR. KREITH: I have nothing further.
- 11 JUDGE RILEY: All right. Thank you.
- 12 (Witness excused.)
- MR. PADRON: All right. The last one is
- 14 Kim Ternipsede.
- 15 KIM TERNIPSEDE,
- 16 called as a witness herein, was examined and
- 17 testified as follows:
- 18 DIRECT EXAMINATION
- 19 BY
- 20 MR. PADRON:
- 21 Q Can you please state and spell your name
- 22 for the record.

- 1 A Kim Ternipsede, that's
- 2 T-e-r-n-i-s-p-s-e-d-e.
- 3 Q And with whom are you employed?
- 4 A Peoples Gas.
- 5 Q How long have you been with Peoples Gas?
- 6 A 33 years.
- 7 Q What's your current position with Peoples?
- 8 A I am a senior account representative.
- 9 Q Okay. As a senior account representative
- 10 what are some of your responsibilities?
- 11 A Billing, investigating, basically, those
- 12 are my primary responsibilities.
- 13 Q Okay. And how long have you been working
- 14 in this capacity?
- 15 A Actually in billing -- approximately 10
- 16 years in billing; but in collections and
- 17 investigating for my entire career, so 33 years.
- 18 Q So in that 33-year career and experience,
- 19 is it fair to say that you're familiar with the
- 20 procedures and practices of Peoples in how it bills
- 21 its customers?
- 22 A Yes.

- 1 Q Okay. Are you familiar with the Peoples
- 2 account for the customer Michael Kreith at
- 3 10550 South Homan in Chicago, Illinois?
- 4 A Yes, I am.
- 5 Q And are you familiar with the bill for gas
- 6 charges that was issued to Mr. Kreith at that
- 7 address that's under dispute today?
- 8 A Yes.
- 9 Q Okay. Before we get into the bill itself,
- 10 I'm going to hand you what's being marked as
- 11 Exhibit D. It's a 14-page summary exhibit
- 12 (tendering). You can take a quick look at that.
- 13 Are you familiar with those 14 pages?
- 14 A Yes, I am.
- 15 Q And could you briefly explain to us what
- 16 that exhibit is?
- 17 A This exhibit represents historical usage
- 18 for 10550 South Homan from 2000 through 2013.
- 19 Q Okay. So, in essence -- correct me if I'm
- 20 wrong -- in essence, it's a summary of the
- 21 historical gas usage data for the address of 10550
- 22 South Homan from 2000 to 2013.

- 1 A Yes.
- 2 Q Okay. How is this summary -- was it
- 3 created from actual gas usage data from the system
- 4 at Peoples?
- 5 A Yes, it was.
- 6 Q Okay. And when the gas -- the various
- 7 reads that Peoples receives to inform how much gas
- 8 is being used at a property, is that information
- 9 uploaded -- how is it uploaded into the system --
- 10 how does Peoples get these reads that are part of
- 11 the summary for the historical usage?
- 12 A For each month's billing -- each month's
- 13 meter reading is, you know, actual reads compiled
- 14 into the system and we keep that historical data on
- 15 file.
- 16 Q So each month it's taken and then it's
- 17 recorded.
- 18 A Yes.
- 19 Q Okay. Is it the regular practice of
- 20 Peoples to keep this historical usage data?
- 21 A Yes.
- 22 Q And is the historical usage data kept in

- 1 the course of regular business conduct at Peoples
- 2 Gas?
- 3 A Yes, it is.
- 4 MR. PADRON: Okay. I offer into evidence -- I
- 5 understand that we'll wait till --
- 6 JUDGE RILEY: Correct.
- 7 Same ruling.
- 8 MR. PADRON: Q So for the years 2000 through
- 9 2010, at this address, is there anything -- from
- 10 looking at that summary, is there anything abnormal
- 11 about the amount of therms used by the Complainant?
- 12 A No, it isn't.
- 13 Q How about for the years of 2011 through
- 14 2012, is there anything abnormal about the amount of
- 15 therms used by the Complainant?
- 16 A Yes.
- 17 O And what is abnormal about it?
- 18 A There was an inconsistent drop and a lack
- 19 of usage completely for several months.
- 20 Q Okay. I'm going to hand you now what is
- 21 being marked as Exhibit E -- oh, you know what, this
- 22 is the same exhibit -- I'm not even going to -- I'm

- 1 going to use the Complainant's exhibit. It's
- 2 Complainant's Exhibit 3A (tendering).
- 3 Are you familiar with that document?
- 4 A Yes.
- 5 Q Okay. And can you briefly explain to us
- 6 what that chart is?
- 7 A This document represents each of the
- 8 readings that the automated device picked up for
- 9 each month period beginning March of 2011 up until
- 10 the actual read from the meter, November 2013.
- 11 Q Okay. So in this historical gas usage at
- 12 this address -- I'm sorry. When did you say it
- 13 began? What are the dates of the reads?
- 14 A The dates of the readings?
- 15 O Yeah.
- 16 A Starting from March of 2011 -- March 10th
- 17 of 2011.
- 18 Q Okay. And the last read, if you would, is?
- 19 A November 13th of 2013.
- 20 MR. PADRON: Okay. I would offer this -- well,
- 21 I don't know if it's already been admitted into
- 22 evidence as the Complainant's exhibit.

- 1 JUDGE RILEY: No, nothing has been admitted so
- 2 far.
- 3 MR. PADRON: So I would offer it at this point.
- 4 JUDGE RILEY: All right.
- 5 MR. PADRON: And then I'm going to pass out
- 6 what's being marked as Exhibit F (tendering).
- 7 Q All right. Can you tell us, briefly, what
- 8 Exhibit F is?
- 9 A Exhibit F, that represents the 1,740 cubic
- 10 feet of gas that had been -- had not been billed for
- 11 the periods, you know, between the last ERT reading
- 12 and the actual Company's reading.
- 13 Q Okay. So before we get into the reading,
- 14 is this the bill that was issued to the Complainant
- 15 that is at issue today?
- 16 A Yes, it is.
- 17 Q Okay. So if you could explain the bill --
- 18 it's a little hard to read and I apologize -- but in
- 19 the gray shaded box in the upper right-hand corner,
- 20 in the middle you'll see a Current Actual, which
- 21 says "1014" and next to that is 11-13-13. Then
- 22 under that is a Previous Actual, 9274, 10-9-13. For

- 1 a difference of 1740.
- Was that 100 cubic feet?
- 3 A Yes.
- 4 Q So could you explain to us where that 1,740
- 5 cubic feet of gas came from?
- 6 A Sure.
- 7 That is actually when the meter
- 8 reading that was taken November 13 had actually
- 9 cycled. So when we had a reading on October the 9th
- 10 of '13 with an index of 9274, the meter actually has
- 11 to cycle up again to the zero and then start at 1
- 12 all over again.
- 13 Q I'm sorry to interrupt you.
- 14 A Sure.
- MR. PADRON: It might even be easier to
- 16 understand what she's talking about by looking at
- 17 Complainant's Exhibit 3A.
- 18 Q The reading on 10-9-13 according to this
- 19 was 9274.
- 20 So what does the "9274" represent?
- 21 A That's the reading that was on the
- 22 automated device.

- 1 Q Of cubic feet of gas used.
- 2 A Of cubic feet of gas used.
- 3 O And that was on the ERT device.
- 4 A Yes, it was.
- 5 Q Okay. Now on 11-13-2013, there's a meter
- 6 reading of 1014. And if you go three boxes over to
- 7 CCF -- CCF, what does that stand for?
- 8 A Cubic feet.
- 9 Q Cubic feet of gas used?
- 10 A Of gas used.
- 11 Q And it says the 1,740.000.
- How does Peoples get 1,740 from these
- 13 two meter reads of the 9274 and the 1014 -- and
- 14 that's where you're talking about the cycling.
- 15 A Yes, that's where the cycle comes in. So
- 16 actually you're going into the 10,000. So you would
- 17 have 10,000, you know, 11014 and you subtract the
- 18 9274, which gives you the 1,740.
- 19 Q So, in other words, when the ERT is -- it's
- 20 got the 9274, each time there's gas passing through,
- 21 they're assuming there's nothing interfering with
- 22 the ERT's ability to read the gas going through,

- 1 that number will go up to 9,999 and then it will go
- 2 back to four zeros.
- 3 A Yes.
- 4 O Okay. And then it will --
- 5 A And then it increases from the zeros.
- 6 Q Fair enough.
- 7 So that's how you got the 1740.
- 8 Can you explain how that 1740 then was
- 9 used to generate the bill that is Exhibit F?
- 10 A Once the service technician enters the
- 11 reading, the billing process is automatic and it
- 12 picks up that there was the 1740 cubic feet and it
- 13 billed the account based on the last reading, which
- 14 was the 9274, and sent out a bill for what the
- 15 amount associated with those cubic feet of gas would
- 16 be.
- 17 Q And just to interrupt you -- I'm sorry to
- 18 interrupt you, but I just want to make sure I got
- 19 this.
- 20 With the read that was on 11-13-13,
- 21 we've already established that that was an actual
- 22 read from the meter, that's correct?

- 1 A Yes.
- 2 Q I'm sorry.
- From the index.
- 4 A Yes.
- 5 Q Okay. Just to back up, the read on
- 6 11-13-13 was from the index, an actual read that was
- 7 taken when the meter was removed.
- 8 The read on 10-9-13, that was an ERT
- 9 reading, correct?
- 10 A Yes, it was.
- 11 Q Okay. So that 1740, that's essentially
- 12 1,740 cubic feet of gas that was used that was not
- 13 paid for by the Complainant.
- 14 A Correct.
- 15 Q So to get -- you were getting back to this
- 16 bill.
- 17 So the 1740 is gas we know was used
- 18 and we know it wasn't billed, so how did you
- 19 generate this -- I'm sorry. I'm sorry to jump
- 20 around, but real quick.
- 21 During this time from 2011, 2012,
- 22 2013, was a bill being issued monthly to Mr. Kreith?

- 1 A Yes.
- 2 Q And was he paying that bill -- those bills?
- 3 A Yes.
- 4 Q Okay. So then how did you generate the
- 5 bill that is Exhibit F?
- 6 A This bill was generated strictly on the
- 7 usage that was obtained -- the actual usage that was
- 8 obtained on November 13th, with the difference being
- 9 the ERT reading from the prior month.
- 10 Q So that Exhibit F, that bill does not -- it
- 11 doesn't double bill, if you will -- or it doesn't
- 12 charge Mr. Kreith for any other services or anything
- 13 that he had previously paid in the months prior.
- 14 A No, it does not.
- 15 Q Okay. Was the bill made as part of the
- 16 regular business practice of Peoples Gas?
- 17 A Yes.
- 18 Q And was it kept in the regular course of
- 19 business at Peoples Gas?
- 20 A Yes.
- 21 MR. PADRON: All right. I'll offer it into
- 22 evidence.

- 1 JUDGE RILEY: All right. Thank you.
- 2 Mr. Kreith, do you have any
- 3 cross-examination?
- 4 MR. KREITH: Yes, I do.
- 5 (Whereupon, a short
- 6 recess was taken.)
- 7 JUDGE RILEY: Let's go back on the record.
- 8 We have moved this hearing to a
- 9 different hearing room insofar as we no longer
- 10 needed the video equipment.
- 11 And, Mr. Padron, you were in the
- 12 middle of direct examination.
- MR. PADRON: I was, Judge. I have one last
- 14 exhibit that I would like to have the witness
- 15 testifying on.
- 16 Q I'm handing you what has been marked as
- 17 Exhibit G (tendering).
- 18 And could you tell us what that
- 19 Exhibit G is?
- 20 A Okay. Exhibit G was a bill that was
- 21 created to show -- to give a -- based on the
- 22 historical data we had -- based on the historical

- 1 data, what usage would have been from November
- 2 of 2000 -- November 14th of 2012 to November 13th of
- 3 2013.
- 4 Q Okay. Essentially then Exhibit G goes back
- 5 a year from the point of November 13th, 2013, to
- 6 estimate how much gas was not charged to the
- 7 Complainant for that one-year period of time where
- 8 it appears the ERT device was not giving proper
- 9 reads, is that correct?
- 10 A Yes.
- 11 Q And the total for that bill is how much?
- 12 A \$856.81.
- 13 Q Okay. And does that accurately represent
- 14 the amount that he would owe for unbilled gas usage
- 15 for that one-year period?
- 16 A Yes.
- 17 Q And does that -- similar to Exhibit F, I'm
- 18 assuming that you created that bill taking into
- 19 account the charges that Mr. Kreith had previously
- 20 paid. So, in other words, that Exhibit G, the
- 21 charge of the 856.81 is solely for the unused gas
- 22 for that year.

- 1 A Yes.
- 2 MR. PADRON: Okay. Nothing further.
- JUDGE RILEY: Thank you.
- 4 Is Exhibit G hypothetical or --
- 5 MR. PADRON: Yes.
- 6 JUDGE RILEY: -- actual?
- 7 THE WITNESS: Yes, that is an estimated amount.
- 8 MR. PADRON: No, but I think what the Judge is
- 9 trying to get at, has that bill been issued to the
- 10 Complainant?
- 11 THE WITNESS: No.
- 12 MR. PADRON: I asked you to create that bill to
- 13 show what a year's worth of gas would be for that
- 14 time period.
- 15 THE WITNESS: Yes.
- 16 JUDGE RILEY: I see. And then the operative
- 17 words are "what it would have been."
- 18 MR. PADRON: Correct.
- 19 THE WITNESS: Right.
- 20 JUDGE RILEY: I see.
- 21 But Exhibit F is an actual bill.
- 22 THE WITNESS: Yes, Exhibit F is an actual bill,

- 1 correct.
- JUDGE RILEY: Okay. Mr. Kreith, questions for
- 3 the witness?
- 4 MR. KREITH: Yes.
- 5 CROSS-EXAMINATION
- 6 BY
- 7 MR. KREITH:
- 8 Q According to Exhibit F, in the gray area --
- 9 A Okay.
- 10 Q -- we have a current reading of 1014, and
- 11 you said that was a physical reading.
- 12 A Yes.
- 13 Q And then the next line there, it says
- 14 "Previous Actual" and it says "9274," but that's not
- 15 a physical reading, that's from the ERT.
- 16 A Yes.
- 17 Q So if we go to Exhibit No. 2 that I
- 18 submitted, and I've got a highlight on 6-14- --
- 19 MR. PADRON: One second.
- Here you go (tendering).
- MR. KREITH: Q So Exhibit 2, on 6-14-2012, we
- 22 have an actual physical reading of 9843.

- 1 A Yes.
- 2 Q So how come we didn't use those two
- 3 physical readings to actually get what was short?
- 4 A That actual read was taken when that meter
- 5 was moved outside.
- 6 Q Correct.
- 7 A Yeah. And we didn't use that reading. I,
- 8 you know, really don't have a --
- 9 JUDGE RILEY: And when you say "that reading,"
- 10 which --
- 11 THE WITNESS: The 9843.
- 12 MR. KREITH: Q But that's actually comparing a
- 13 physical reading to a physical reading.
- 14 A Yes.
- 15 O And not to the ERT.
- 16 A Right.
- 17 Your Exhibit 3A, during that same
- 18 period of time, the ERT had a different reading on
- 19 it.
- 20 Q Okay. And then Exhibit G that you
- 21 submitted, that's just historical data, estimated.
- 22 If somebody wasn't using their gas

- 1 that year, then that would be completely -- you
- 2 couldn't estimate, right?
- 3 A No, we could still estimate because we have
- 4 12, 13 years of historical data.
- 5 Q Okay. So you would just use --
- 6 A Yeah, we would still use the historical
- 7 data.
- 8 Q But if somebody shut off their gas, they
- 9 would have no gas usage.
- 10 A Right.
- 11 MR. KREITH: Okay. I have no further questions,
- 12 your Honor.
- JUDGE RILEY: Any redirect?
- 14 MR. PADRON: Just real quick.
- 15 REDIRECT EXAMINATION
- 16 BY
- 17 MR. PADRON:
- 18 Q From Complainant's Exhibit 3A, the 1740
- 19 cubic feet of gas that we talked about, is that
- 20 amount of gas what we know for sure was not charged
- 21 to the Complainant for the entire time that there
- 22 were issues with the ERT readings?

- 1 A Yes.
- 2 MR. PADRON: Nothing further.
- 3 JUDGE RILEY: Recross?
- 4 MR. KREITH: No.
- 5 JUDGE RILEY: All right. Thank you very much.
- 6 THE WITNESS: Thank you.
- 7 (Witness excused.)
- JUDGE RILEY: And, Mr. Padron, does that
- 9 complete your case in chief?
- 10 MR. PADRON: It does.
- 11 JUDGE RILEY: Mr. Kreith, I want to go back
- 12 through your exhibits and get some details.
- What does Exhibit 1 purport to show?
- 14 What is your purpose in providing that?
- 15 MR. KREITH: I was just showing that the meter
- 16 is different. So I don't know why they set up a new
- 17 account number and send me a new meter number saying
- 18 that I used 1699 therms -- well, approximately 1700.
- 19 I don't think it was --
- 20 JUDGE RILEY: So you're saying the meter number
- 21 is PGDD020?
- 22 MR. KREITH: Correct. And that was not my meter

- 1 in question.
- JUDGE RILEY: That was not your meter.
- 3 And with regard to Exhibit 2, did you
- 4 create this?
- 5 MR. KREITH: No, this was from Peoples Gas.
- 6 JUDGE RILEY: And, again, what is the purpose of
- 7 submitting it?
- 8 MR. KREITH: I just wanted to show that on
- 9 6-14-2012, my actual physical reading was 9843. And
- 10 then above that on 11-8-2012, the ERT is reading
- 11 8744. There's already a large difference.
- 12 JUDGE RILEY: So you're saying that five months
- 13 later it's lower.
- 14 MR. KREITH: Right. Exactly.
- 15 So why then -- if they pulled the
- 16 actual meter -- well, they actually read the meter
- 17 on 6-14, why wasn't something done then? And we
- 18 know there's a discrepancy.
- 19 JUDGE RILEY: What is your understanding of the
- 20 difference between an actual reading and a van ERT
- 21 reading?
- 22 MR. KREITH: All I know it's an electronic

- 1 signal. The van readings, an electronic signal and
- 2 the physical reading is the actual -- what the meter
- 3 is reading.
- 4 JUDGE RILEY: Again, I'm not clear, when you say
- 5 what the meter is actually reading. Isn't the van
- 6 ERT reading is what the meter is actually reading?
- 7 MR. KREITH: I don't think so, no, not according
- 8 to these numbers. That's what I don't understand
- 9 either. They should be the same, I would think.
- 10 JUDGE RILEY: Why should they be the same five
- 11 months apart?
- 12 MR. KREITH: Well, I'm just saying, it's lower.
- 13 How can I use less gas? If in June it was 9843, how
- 14 could my gas reading go down?
- 15 JUDGE RILEY: Right. Okay.
- 16 And with regard to Exhibit 3A and 3B,
- 17 were these provided by the Respondent also?
- 18 MR. KREITH: Yes.
- 19 JUDGE RILEY: And on 3A you have a particular
- 20 date and reading highlighted, June 11, 2012, reading
- 21 of 8615.
- MR. KREITH: And, once again, that references

- 1 back to Exhibit 2, on 6-11-2012 it's reading 8615,
- 2 according to ERT, but the actual reading is 9843,
- 3 which is already higher than the ERT.
- 4 JUDGE RILEY: So on 6-11-2012, it reads 8615 and
- 5 on 6-14-2012, which is three days later, it's 9843.
- 6 MR. KREITH: Exactly.
- 7 JUDGE RILEY: All right.
- 8 And on Exhibit 3B -- excuse me a
- 9 minute.
- 10 And on Exhibit 3B you've got another
- 11 line highlighted. Where it says, Item status
- 12 active, June 11, 2012, it has the meter number, van,
- 13 and then a read date, June 11, 2012 -- bill date is
- 14 2012 and the read date is 2012. And the reading
- 15 again is 8615.
- 16 MR. KREITH: Correct. That was just referencing
- 17 those two together.
- 18 JUDGE RILEY: I see. So 3A and 3B go --
- 19 MR. KREITH: Hand in hand.
- 20 JUDGE RILEY: Right.
- 21 Is there anything further that you
- 22 wanted to add?

- 1 MR. KREITH: I do not.
- JUDGE RILEY: And, Mr. Padron, any
- 3 cross-examination?
- 4 MR. PADRON: No -- I mean, if -- no, I don't,
- 5 Judge.
- If I could though, if you would like
- 7 an explanation as to the meter -- the different
- 8 meter numbers --
- 9 JUDGE RILEY: Do you have a witness who could
- 10 testify to that?
- 11 MR. PADRON: Yes.
- 12 JUDGE RILEY: Okay.
- MR. PADRON: Yes, she could -- she can, if you
- 14 would like to know why that is.
- 15 JUDGE RILEY: Okay. Do you want to re-call your
- 16 witness?
- 17 Any objection, Mr. Kreith?
- 18 MR. KREITH: No.
- 19 JUDGE RILEY: Okay. Proceed.
- 20 MR. PADRON: Sure.
- 21
- 22

- 1 KIM TERNIPSEDE,
- 2 re-called as a witness herein, was examined and
- 3 testified as follows:
- 4 FURTHER DIRECT EXAMINATION
- 5 BY
- 6 MR. PADRON:
- 7 Q So with Exhibit 1, could you explain to us
- 8 why there is a different meter number on this bill?
- 9 A Yes. Originally when the investigation
- 10 report came in that it was a tampered meter and with
- 11 tampered meters we bill on a different account. We
- 12 don't -- we try to disassociate it from their
- 13 regular actual account.
- So that is a dummy meter where that
- 15 usage that was taken with the different read from --
- 16 and the actual reading, was billed on a separate
- 17 account to -- you know, to basically just to keep
- 18 the bill separate -- to make that bill separate from
- 19 what his regular bills were and his regular usage
- 20 because he was being billed monthly bills that he
- 21 was paying.
- So this bill would represent just the

- 1 additional usage without additional customer
- 2 charges, without additional fees for the same
- 3 periods of time so he wouldn't be double-billed for
- 4 anything.
- 5 Q All right. So essentially that number is
- 6 a -- it's a dummy meter or a dummy number --
- 7 A Right.
- 8 O -- for lack of a better term.
- 9 JUDGE RILEY: And that's the number PGDD020?
- 10 THE WITNESS: Yes.
- 11 JUDGE RILEY: That's a dummy meter. Okay.
- 12 THE WITNESS: That's a dummy meter.
- 13 JUDGE RILEY: And these are -- does this meter
- 14 actually exist -- I mean --
- 15 THE WITNESS: No.
- 16 JUDGE RILEY: -- is there an actual tangible
- 17 device?
- 18 THE WITNESS: No, it's not. You know, that's
- 19 why we call it a dummy meter because it's not a
- 20 physical meter. We didn't have this meter on his
- 21 premise.
- JUDGE RILEY: Where does the actual reading come

- 1 from?
- 2 THE WITNESS: That's the usage -- the difference
- 3 between the ERT reading and the meter reading that
- 4 he took on November 13th -- I'm sorry --
- 5 MR. PADRON: Q The meter number is the actual
- 6 meter number?
- 7 A This final is the actual meter number, the
- 8 meter that was at his home.
- 9 Q Okay. And that's the P2228582.
- 10 A If you say so.
- 11 JUDGE RILEY: What document were you looking at?
- 12 MR. PADRON: That's Exhibit F.
- 13 JUDGE RILEY: Let the record reflect the meter
- 14 number is P2228582.
- 15 THE WITNESS: Correct.
- 16 JUDGE RILEY: Anything further, Mr. Padron?
- 17 MR. PADRON: No.
- JUDGE RILEY: Based on that, any further cross?
- 19 MR. KREITH: No.
- 20 JUDGE RILEY: All right. Thank you very much.
- 21 (Witness excused.)
- JUDGE RILEY: I guess that -- and you said you

- 1 had no cross, Mr. Kreith?
- 2 MR. KREITH: No, I don't.
- 3 JUDGE RILEY: All right.
- 4 MR. PADRON: I'm going to take him at his word
- 5 that he wasn't, you know -- the magnet was just out
- 6 there because. . .
- 7 JUDGE RILEY: All right. We have completed the
- 8 parties' testimony.
- 9 There's a couple of housekeeping
- 10 matters.
- 11 Mr. Kreith, you have submitted
- 12 Exhibits 1, 2, 3A and 3B.
- 13 Are you moving for the admission of
- 14 these into evidence?
- MR. KREITH: Yes, please.
- 16 JUDGE RILEY: Is there any objection?
- 17 MR. PADRON: No.
- JUDGE RILEY: Then Complainant's Exhibits 1, 2,
- 19 3A and 3B are admitted into evidence.
- 20
- 21
- 22

- 1 (Whereupon, Complainant's
- 2 Exhibit Nos. 1, 2, 3A, 3B
- 3
  were admitted into evidence.)
- 4 JUDGE RILEY: And, Mr. Feeley, you offered
- 5 Staff's Exhibit 1.0, and you said you're going to
- 6 file this on the e-Docket system?
- 7 MR. FEELEY: Yes.
- 8 JUDGE RILEY: And is there any objection to the
- 9 admission -- I think you're moving for the
- 10 admission?
- 11 MR. FEELEY: Yes.
- 12 JUDGE RILEY: Any objection to the admission of
- 13 Staff's Exhibit 1.0?
- 14 Nothing from the Complainant nor the
- 15 Respondent?
- 16 MR. KREITH: No.
- 17 MR. PADRON: No.
- 18 JUDGE RILEY: All right. Then Staff's
- 19 Exhibit 1.0 is admitted into evidence.
- 20 (Whereupon, Staff's
- 21 Exhibit 1.0 was admitted
- into evidence.)

- 1 JUDGE RILEY: And, Mr. Padron, you have
- 2 submitted Exhibits A through G, inclusive.
- 3 MR. PADRON: Correct. And I made a little bit
- 4 of a writing error there. Exhibit -- I was going to
- 5 use Complainant's Exhibit 3A as my Exhibit E.
- 6 JUDGE RILEY: That's what I got down here.
- 7 MR. PADRON: So it is A through G, but I am
- 8 using Complainant's Exhibit 3A, which I was going to
- 9 mark as E. So, technically, I don't have an E.
- 10 JUDGE RILEY: It's going to serve both sides.
- 11 MR. PADRON: Okay.
- 12 JUDGE RILEY: Both sides submitted it for their
- 13 purposes.
- 14 MR. PADRON: Yeah.
- 15 JUDGE RILEY: So we'll still consider it E.
- 16 MR. PADRON: Great.
- 17 JUDGE RILEY: Any objection to any or all of his
- 18 exhibits?
- 19 MR. KREITH: None.
- 20 JUDGE RILEY: None.
- 21 Then Respondent's Exhibit A through E
- 22 are admitted into evidence.

- 1 (Whereupon, Respondent's
- 2 Exhibits A through E were
- admitted into evidence.)
- 4 JUDGE RILEY: The procedure at this point then
- 5 is that once I get the transcript, which is roughly
- 6 a two-week period from now, I will go through it and
- 7 use that and the exhibits to prepare a Proposed
- 8 Order. And that order will be adverse to one party
- 9 or the other. It will contain a date for the
- 10 parties to file exceptions to what I've written.
- 11 And it's usually two weeks for exceptions and one
- 12 week for replies.
- 13 And after I receive the exceptions
- 14 from the parties, I will prepare, what I'll term an
- 15 order -- it's a Final Order for the Commission. And
- 16 I will submit it to the Commission as soon as
- 17 possible after I get the exceptions. At that point
- 18 it becomes the Commission's order and they can
- 19 either accept it, reject it, send it back -- there
- 20 are a number of things they can do with it.
- 21 But that's what I want to say, is the
- 22 procedure.

- 1 Now did the parties want to file
- 2 closing briefs?
- 3 MR. KREITH: I do not.
- 4 MR. PADRON: I think we would like to -- I mean,
- 5 unless we can just go on the record and have closing
- 6 argument, but I would just -- in case there's any
- 7 concern or question, I would just like to tie it all
- 8 together if it's not obvious enough as to what's
- 9 going on.
- 10 JUDGE RILEY: That would be fine with me.
- 11 Do you have any objection to him --
- 12 MR. KREITH: No.
- 13 JUDGE RILEY: -- filing a closing brief?
- 14 You don't want to file one,
- 15 Mr. Kreith?
- 16 MR. KREITH: No.
- 17 JUDGE RILEY: All right. How long do you think
- 18 it will take you to put one together?
- 19 MR. PADRON: Two weeks.
- 20 JUDGE RILEY: That should take us pretty close
- 21 to the time the transcript would be available.
- 22 MR. PADRON: Great.

- 1 JUDGE RILEY: All right. Did you want to make
- 2 any closing -- I'm sorry.
- 3 MR. FEELEY: I was wondering if he needed the
- 4 transcript for his brief.
- 5 JUDGE RILEY: My mistake.
- 6 MR. PADRON: Yeah. You know, it probably --
- 7 yeah, I will need one. Yes.
- 8 JUDGE RILEY: So it would be two weeks after the
- 9 transcript?
- 10 MR. PADRON: Please.
- 11 JUDGE RILEY: All right. And, Mr. Kreith, did
- 12 you want to make any closing remarks now?
- 13 MR. KREITH: No.
- 14 JUDGE RILEY: Then that's the situation. We
- 15 have the evidence. Wait for the transcript to post.
- 16 It will be on the Commission's e-Docket system, so
- 17 you can access -- public access --
- 18 MR. KREITH: Yes.
- 19 JUDGE RILEY: And you'll get a -- roughly,
- 20 probably a month from now, I'll probably get a
- 21 closing brief from you, Mr. Padron, is that correct?
- MR. PADRON: That's correct. I'll file it

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1 electronically and I'll give notice to all the
 2 parties.
       JUDGE RILEY: All right. Then having concluded
 3
 4 our business, then I will direct the court reporter
 5 to mark this matter heard and taken.
 6
                Thank you very much.
7
  MR. PADRON: Thank you.
     MR. KREITH: Thank you.
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                             HEARD AND TAKEN
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